Compassionate care, every step of the way.



TELUS Health Virtual Care is a health and wellness service that's ready to help anytime, anywhere in Canada.

Avoid unnecessary trips to the clinic or delays in getting the assistance you need. You and your immediate family[†] can consult healthcare professionals on-demand, straight from a smart device or computer, through encrypted text and video.



We can help you with:



Medical



Diagnosis



Mental health support*



Referrals



Prescriptions and refills



Labs



Imaging



Nutrition consultation*



Physical therapy*

Need help? help@vc.telushealth.com





How to activate your account.

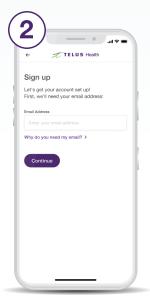
Gain access to your very own personal health and wellness resource that you can keep in your back pocket.



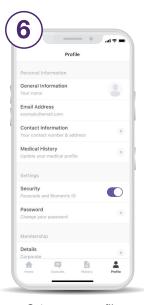
Click on your unique activation link.



Ensure you have enabled notifications.



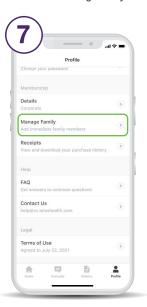
Use the same email address to create your account.



Set up your profile under the Profile tab.



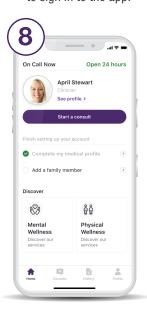
Download from the App Store or Google Play.



Scroll down the Profile tab to add family members.



Use your account credentials to sign in to the app.



Start a consult from the home screen as soon as you need care.

Need help? Contact us at help@vc.telushealth.com

